

20 Minute Muster Message

**U.S. Customs and Border Protection
U.S. Border Patrol Training
National Standards on:
Transport, Escort, Detention, and Search
TEDS**



U.S. Customs and
Border Protection

~~For Official Use Only~~

FOIA CBP 000027

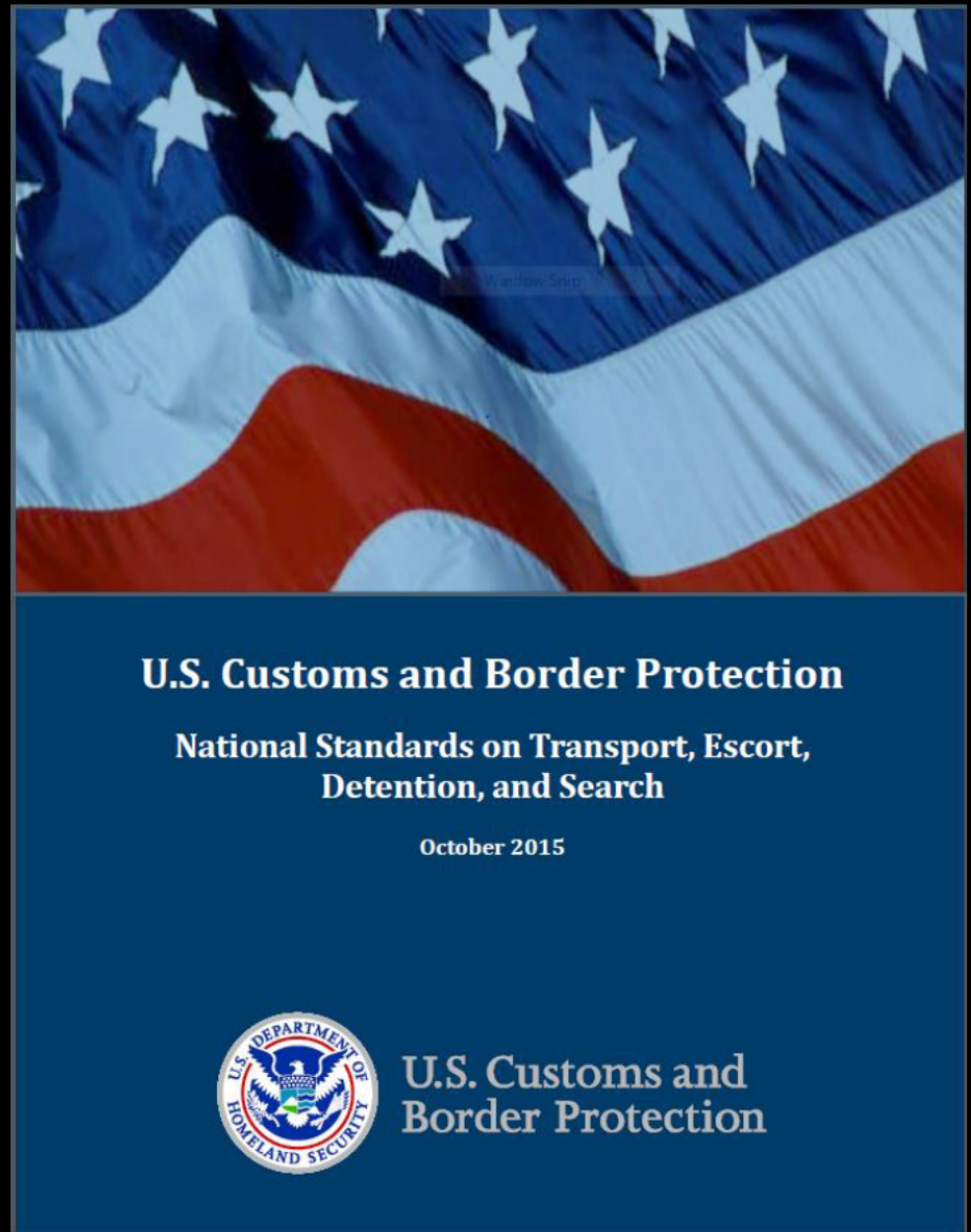
Background and requirements

- October 1, 2015 – Memorandum of Understanding (MOU) between U.S. Customs and Border Protection (CBP) and the National Border Patrol Council (NBPC).
 - The MOU designates an annual TEDS training requirement.
- February 1, 2016 – Chief Vitiello issued a follow-up memorandum: *Policy Reminder Regarding CBP's National Standards on TEDS*.
 - The memo reiterates the TEDS training requirement.



The National Standards on TEDS is 31 pages organized into 8 Sections.

The final section contains definitions of terms used in the policy.



In this Muster Module we will review the operational sections (1-7) of the policy to ensure USBP is aware of, and in compliance with TEDS principles.

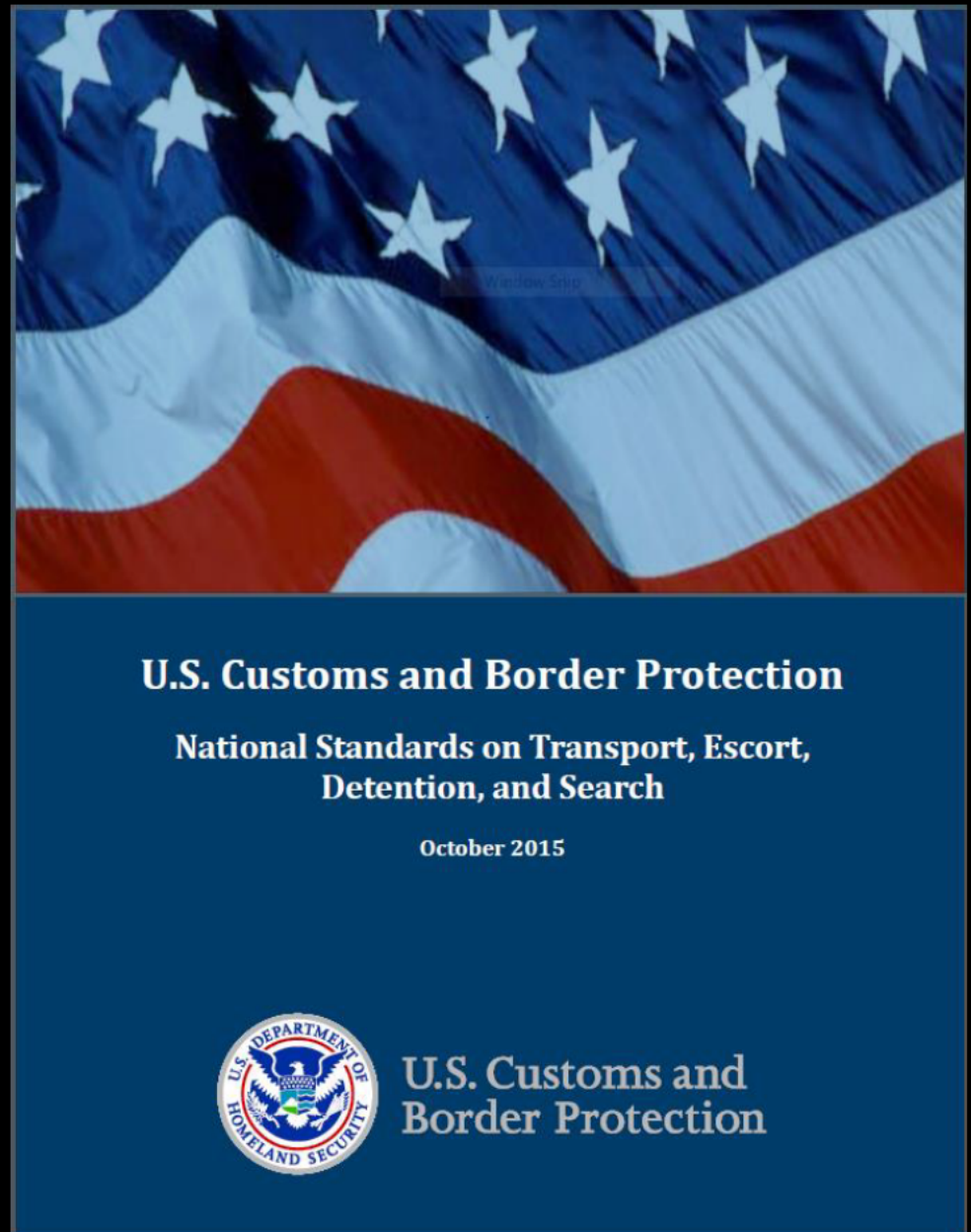


TABLE OF CONTENTS

1.0 GENERAL STANDARDS	4	3.0 SEARCHES OF INDIVIDUALS	9	5.0 AT-RISK POPULATIONS	19
1. Safety During CBP Operations	4	1. Requirements	9	1. General	19
2. Integrity and Professionalism	4	2. Use of Restraints	9	2. UAC Screenings	19
3. Zero Tolerance Policy Related to Sexual Abuse	4	3. Communication	9	3. Documentation	19
4. Non-Discrimination Policy	4	4. Gender of Searching Officer/Agent	9	4. Transport	20
5. Religious Sensitivity	4	5. Medical Emergencies	9	5. Search	20
6. Treatment of Juveniles	4	6. Pat-Down Search	10	6. Detention	22
7. Reasonable Accommodations and Language Access	4	7. Strip Search	10	7. Use of Restraints	23
8. Duration of Detention	4	8. Body Cavity Search	11		
9. Family Unity	4	9. Medical X-Rays	11	6.0 SEXUAL ABUSE VICTIMIZATION	24
		10. Monitored Bowel Movement (MBM) Search	12		
		11. Medical Treatment and Authority at a Medical Facility		7.0 PERSONAL PROPERTY	26
2.0 TRANSPORT AND ESCORT STANDARDS	5			1. General	26
1. Vehicle Standards	5	4.0 SECURE DETENTION STANDARDS	14	2. Processing and Storage of Detainees' Personal Property	26
2. Use of Restraints	5	1. Duration of Detention	14	3. Notice to Detainees	27
3. Transport Communication	5	2. At-Risk Detainee Determination Process	14	4. Possessions Kept on the Detainee	27
4. Transport and Escort Assessment	5	3. General Detention Procedures	14	5. Medications	27
5. Transporting and Escorting Officer/Agent Responsibilities	5	4. Restraints Procedures	15	6. Identification Documents	27
6. Ground Transportation and Escort Standards	6	5. Electronic System(s) of Record	15		
7. Commercial Air Transportation	6	6. Hold Room Monitoring	16	8.0 DEFINITIONS	28
8. Medical Precautions	6	7. Hold Room Standards	16		
9. Emergency Situations during Transport	7	8. Consular Contact and List of Legal Service Providers	16		
10. Transfer of Detainee Documents and Medication	8	9. Telephones	16		
		10. Medical	17		
		11. Hygiene	17		
		12. Bedding	17		
		13. Food and Beverage	18		
		14. Drinking Water	18		
		15. Restroom Facilities	18		
		16. Open Area Security	18		



U.S. Customs and
Border Protection

Section 1

1.0 GENERAL STANDARDS	4
1.1 Safety During CBP Operations	4
1.2 Integrity and Professionalism.....	4
1.3 Zero Tolerance Policy Related to Sexual Abuse	4
1.4 Non-Discrimination Policy	4
1.5 Religious Sensitivity	4
1.6 Treatment of Juveniles.....	4
1.7 Reasonable Accommodations and Language Access	4
1.8 Duration of Detention.....	4
1.9 Family Unity.....	4



Section 1: GENERAL STANDARDS

Summary:

- Remain professional at all times.
- Your integrity is your shield.
- Report abuse, don't be an abuser.
- Respect for individual rights.
- Juveniles experience situations differently than adults.
- Communicate to detainees in a language or manner detainees can comprehend.
- Follow current hold room policy (June 02, 2008).
- Maintain family unity to the greatest extent operationally feasible.



Section 2

2.0 TRANSPORT AND ESCORT

STANDARDS.....	5
2.1 Vehicle Standards.....	5
2.2 Use of Restraints.....	5
2.3 Transport Communication	5
2.4 Transport and Escort Assessment	5
2.5 Transporting and Escorting Officer/Agent Responsibilities	5
2.6 Ground Transportation and Escort Standards	6
2.7 Commercial Air Transportation.....	6
2.8 Medical Precautions	6
2.9 Emergency Situations during Transport.....	7
2.10 Transfer of Detainee Documents and Medication.....	8



Section 2: TRANSPORT AND ESCORT STANDARDS

Summary:

- Thoroughly search confinement areas of vehicles.
- Never use restraints, vehicle temperature, or driving effects in a punitive manner.
- When in doubt, use (b) (7)(E)
- Assess detainees for at-risk indicators and medical issues.
- For everyone's protection, complete a thorough search incident to arrest.
- Inspect your equipment, to include your mobile and portable radios.
- Adhere to USBP standard procedures for personal property and record keeping.



Section 3

3.0 SEARCHES OF INDIVIDUALS.....	9
3.1 Requirements	9
3.2 Use of Restraints.....	9
3.3 Communication.....	9
3.4 Gender of Searching Officer/Agent.....	9
3.5 Medical Emergencies	9
3.6 Pat-Down Search	10
3.7 Strip Search.....	10
3.8 Body Cavity Search.....	11
3.9 Medical X-Rays	11
3.10 Monitored Bowel Movement (MBM) Search	12
3.11 Medical Treatment and Authority at a Medical Facility.....	13



Section 3: SEARCHES OF INDIVIDUALS

Summary:

- Respect the parameters and scope of the type of search you are currently doing.
- When operationally feasible maintain gender continuity between the agent and searched subject.
- Coordinate appropriate medical care if illness or injury is suspected or observed.
- Certain searches, for example, Body Cavity or X-ray require supervisory approval.
- Agents may only provide medical care within the scope of their training.



Section 4

4.0 SECURE DETENTION STANDARDS	14
4.1 Duration of Detention.....	14
4.2 At-Risk Detainee Determination	
Process.....	14
4.3 General Detention Procedures.....	14
4.4 Restraints Procedures	15
4.5 Electronic System(s) of Record.....	15
4.6 Hold Room Monitoring.....	16
4.7 Hold Room Standards	16
4.8 Consular Contact and List of Legal Service	
Providers	16
4.9 Telephones	16
4.10 Medical	17
4.11 Hygiene.....	17
4.12 Bedding	17
4.13 Food and Beverage	18
4.14 Drinking Water	18
4.15 Restroom Facilities.....	18
4.16 Open Area Security.....	18



Section 4: SECURE DETENTION STANDARDS

Summary:

- Current hold room policy (June 02, 2008) The PAIC or the senior shift supervisor will be notified of all detentions at the station level that reach or exceed 24 hours.
- At no time will restraints be used in a punitive manner.
- Agents shall assess the information before them to determine if the detainee may be considered an at-risk detainee, or at risk of posing a threat to others.
- Agents must closely supervise hold rooms when in use. Follow the Status Checks prompts in the e3 Detention Module.



Section 5

5.0 AT-RISK POPULATIONS.....	19
5.1 General.....	19
5.2 UAC Screenings.....	19
5.3 Documentation.....	19
5.4 Transport.....	20
5.5 Search.....	20
5.6 Detention.....	22
5.7 Use of Restraints.....	23



Section 5: AT-RISK POPULATIONS

Summary:

- At Risk Detainees may include: Juveniles; UAC; pregnant individuals; those known to be on life-sustaining or life-saving medical treatment; those at higher risk of sexual abuse (including but not limited to gender nonconforming, intersex, and transgender); reported victims of sexual abuse; those who have identified mental, physical or developmental disabilities; those of advanced age; or family units.
- Complete CBP Form 93 when applicable.
 - Unaccompanied Alien Child Screening Addendum
- Document timeline of interactions/communications with Office of Refugee Resettlement – ORR.



Section 6

6.0 SEXUAL ABUSE VICTIMIZATION24



Section 6: SEXUAL ABUSE VICTIMIZATION

Summary:

- Sexual abuse includes; assault of a detainee by another detainee and, assault of a detainee by a staff member, contractor, or volunteer.
- You are a mandated reporter of sexual abuse.
 - Practice privacy discretion.
- Prohibition against retaliation.
- Unimpeded access to medical treatment and crisis intervention services in accordance with professionally accepted standards of care.



Section 7

7.0 PERSONAL PROPERTY	26
7.1 General.....	26
7.2 Processing and Storage of Detainees' Personal Property.....	26
7.3 Notice to Detainees.....	27
7.4 Possessions Kept on the Detainee	27
7.5 Medications.....	27
7.6 Identification Documents.....	27



Section 7: PERSONAL PROPERTY

Summary:

- Property discovered during apprehension or processing and not deemed to be contraband will be safeguarded.
- Follow local Detainee Property Processing procedures.
- Documentation may include:
 - I-77
 - 6051D/A
 - Property log book.



Section 8 and conclusion

Summary:

8.0 DEFINITIONS.....28

- 4 pages, defining terms used in the policy.



U.S. Customs and Border Protection (CBP)
National Standards on Transport, Escort, Detention, and Search (TEDS)
is agency-wide policy that sets forth the first nationwide standards which govern
CBP's interaction with detained individuals.

U.S. Border Patrol standard operating procedures are in compliance with TEDS policy.



U.S. Customs and
Border Protection

~~For Official Use Only~~

FOIA CBP 000046 **20**



U.S. Customs and Border Protection

OBP 50/10-C



**U.S. Customs and
Border Protection**

OCT 08 2015

MEMORANDUM FOR: All Chief Patrol Agents
All Directorate Chiefs
All Directorate Executive Directors

FROM: Michael J. Fisher
Chief
U.S. Border Patrol

SUBJECT: Implementation of the CBP National Standards on TEDS

As a result of an agency-wide effort to create a unified policy related to safety, security, and care of those in our custody, the following on Transport, Escort, Detention, and Search (TEDS) standards will be used by all U.S. Border Patrol (USBP) personnel as outlined in Commissioner R. Gil Kerlikowske's memorandum, *Implementation of the CBP National Standards on Transport, Escort, Detention, and Search (TEDS)*.

The USBP Hold Rooms and Short Term Custody policy, dated January 31, 2008, is still applicable. It addresses detention standards for the short-term custody of persons arrested or detained by Border Patrol agents and detained in hold rooms at Border Patrol stations, checkpoints, processing facilities, and other facilities that are under CBP control. In addition to transport, escort, detention, and search provisions, TEDS incorporates requirements related to sexual abuse and assault prevention and response, care of at-risk individuals in custody, and personal property.

The TEDS document is a CBP overarching policy that reinforces current practices and working conditions. Moreover, in the absence of more prescriptive policies issued by the U.S. Border Patrol, the TEDS standards apply. These standards were developed with current policies and procedures from CBP's Office of Field Operations and the U.S. Border Patrol, as well as several other CBP-wide documents, current guidance to the field, best practices, and requirements found in applicable Federal law and regulation.

Management and agents are responsible for ensuring compliance with TEDS requirements when conducting their duties. TEDS is available at http://www.cbp.gov/sites/default/files/documents/cbp-teds-policy-20151005_1.pdf. My staff is in the process of developing training that will be sent to all sectors upon its completion. Please ensure that this memorandum is disseminated to all employees under your purview.

Staff should refer any questions regarding the TEDS standards to the Policy Division's Acting Associate Chief (b)(6);(b)(7)(C) in the Strategic Planning and Analysis Directorate, (b)(6);(b)(7)(C)

FOIA CBP 000048

